



**Blue Line**

Management & Consulting Services, LLC

# General Manager's Report

*December 2024*

*Prepared for:*

PALOMA CREEK  
DISTRICTS

&

**Northlake Estates**

**Contact for Blue Line:**

[www.BlueLineMgmt.com](http://www.BlueLineMgmt.com)

[BlueLineSvcs@gmail.com](mailto:BlueLineSvcs@gmail.com)

940-290-2650

## **Management and Operational Activities:**

- **Management and Operation Updates and Items / Requests and Recommendations for Future Consideration:**
  - For the month of December 2024 Blue Line read, handled, reviewed, and/or responded to 140 emails to the GM email account and 314 emails to the Customer Service email account.
  - Southern Botanical continues to evaluate irrigation systems and conduct assessments of grounds throughout the neighborhood. Some quotes are in and are listed below in the action items. They are still trying to determine how many new meters will be needed to isolate District systems from HOA systems. Mustang SUD still needs to provide information and repair some meters.
  - GM was contacted by the HOA and made aware that they have initiated water meter separations that will allow the districts and the HOA to have their own water meters for their respective landscape areas.
  - GM picked up the signs and poles order for bids (for speed limit signs, stops signs, and poles) from SA-SO.
  
- **Mustang Water Reports, Appeals, UTRWD Updates or Concerns:**
  - Blue Line handled multiple extension requests, disconnects, Adjustments, and refunds with Mustang SUD again this month.
  - UTRWD remains in Stage 2 Drought Restriction. Mustang SUD and The Districts also remain in Stage 2.
  - For all reports related to Mustang SUD use this link below:  
  
[https://dww2.tceq.texas.gov/DWW/JSP/EnfActBySys.jsp?tinwsys\\_is\\_number=1312&tinwsys\\_st\\_code=TX&wsnumber=TX0610036%20%20%20&DWWState=TX](https://dww2.tceq.texas.gov/DWW/JSP/EnfActBySys.jsp?tinwsys_is_number=1312&tinwsys_st_code=TX&wsnumber=TX0610036%20%20%20&DWWState=TX)

- **Trash Collection Service Updates/Issues:**

- For the month of December the GM's office received more complaints than usual regarding trash and recycling. There were a few instances of missed bins or trash, recycling and bulk being left down, but in most instances the items were recovered by Waste Connections the following day. Some of these issues were due to higher volumes relating to the holidays. GM will continue to monitor the service levels in January. The public safety committee is considering fines for continued street misses.

- **Public Safety / GM Liaison Committee Updates:**

- A. The last meeting was held on January 13th, 2024. Topics included receiving an update from Little Elm Police Department, new services provided by Aubrey Fire Dept, Waste Connections, Southern Botanical Landscaping, updates from the website and communications committee, an update on UTRWD Stage 2 drought restrictions, discussion regarding the funding for crossing guards for elementary schools, emergency response committee plans, and general updates from directors.

- B. Emergency Management Coordinator Updates:

- i. Pending: GM will start working on an emergency operations manual that is set to be completed by first quarter 2025.
- ii. GM is still awaiting 8A BOD to designate two members to be permanently assigned to this committee.

*The next PC Safety Committee meeting is scheduled for **MONDAY, Feb 10th, 2025 at 6:30 PM**. This is not an open public meeting as it does not meet the requirements under the Open Meetings Act as stipulated by the Office of the Attorney General of Texas.*

- **Website, Communications, and Tracker Ticket Committee Updates:**

- The last meeting occurred on December 4th. Next meeting will occur on March 5th, 2025.
- There are currently two (2) open tickets for requests to video tape or stream meetings. The boards have reviewed and considered the possibilities but no actions have been taken to date.

- **Neighborhood Maintenance Issues/Updates/Concerns by District:**

- A. **District 8 A:**

- Carry-over report from Nov GM Report (no meeting)**

1. Blue Line replaced the faded stop sign on Freesia @ Perennial.
2. Blue Line is maintaining a roadway repair list for 8A for roadway cracks, settling, and potholes. Estimates will be obtained and roadway repairs scheduled for the first quarter 2025.
3. Consider and approve quote 2096722 from Stalker Radar in the amount of \$11,750.00 for the purchase of one (1) SAM Radar trailer (\$2350.00 per District). The Public Safety Liaison Committee was unanimous in their recommendations and support for this purchase.
4. Consider and approve quote 2096824 from Stalker Radar in the amount of \$10,071.00 for the purchase of two (2) pole mounted radar signs (\$2014.20 per District). The Public Safety Liaison Committee was unanimous in their recommendations and support for this purchase.

5. Consider and approve district business cards for district directors that want them. GM to determine specific information for the cards from individual board members and order accordingly.
6. Resident complaint: Consider possible actions for district consultants (GM and Engineers) to take regarding a request from an 8A resident to eliminate the bicycle lane and add another traffic lane on South Paloma Creek due to increased traffic and back-ups.

### December 2024 Items:

1. Blue Line responded to 1100 Heather Ln on a report of sewer odors and possible leaks. GM reported the odor issue to Mustang SUD. While at the location resident reported severe erosion behind her home near the outfall. GM received a bid from WOPAC #2767 in the amount of \$24,650.
2. Blue Line mocked up business cards for directors. Order will be made once design is approved.



3. Blue Line picked up and delivered shirts and jackets to directors.
4. Consider and appoint two members to the Public Safety/Emergency Management Committee.

**B. District 8 B:**

1. Blue Line crews collected trash from the outfall and creek area north of Morning Dove Dr.
2. Collum Trees trimmed the overgrown trees behind 1100 Golden Eagle in the amount of \$1,500.00.

**C. District 11 A:**

1. Blue Line responded to a hit and run accident reported on Snowbird. GM notified the Little Elm Police Department, located the suspect vehicle, and contacted CoServ so the light can be repaired.
2. Blue Line picked up and delivered shirts and jackets to directors .
3. Blue Line is working with GEICO to replace the damaged tree in the median reported last month under LEPD CFS 24211879.
4. WOPAC has been given NTP for installing concrete around the drop inlet at 612 New Marion Dr. when weather permits. Affect our landscaper when we will get an official list and they're going to say if you need to have that and say yes but I know we'll get it and then backgrounds and their name and whoever you deal with on that all right I'll be right around the corner

**D. District 11 B:**

1. GM is still coordinating sidewalk repair on Megan Creek. The sidewalk in this area was damaged during pool construction at a nearby home. Repairs will be made by Outdoor Living Pool and Patio. Area is fenced off until concrete can be poured.

2. Blue Line picked up and delivered shirts and jackets to directors.
3. GM contacted WOPAC regarding recent work done at 1432 Cristina Creek. WOPAC has credited the district \$2,100 to be used towards their next project.
4. Blue Line mocked up business cards for directors. Order will be made once design is approved.



5. Southern Botanical has completed their analysis of the damages and issues in the southernmost three medians on PC. An estimate (23566) was received in the amount of \$33,899.40. Pettit is working with the developer to get this paid/installed. Need update from Engineer.
6. 2200 block of Scott Creek: Continued oil leak issues with a resident's car. Legal is sent another letter and LEPD is verifying it as abandoned.
7. Blue Line continues to work with Mustang SUD regarding valve risers that are trip hazards within the district.

8. GM met with 11-B president and vice president on 12/19/2024 to inspect the creek channel between Eppright Dr and Abby Creek Dr. During this assessment multiple blockages due to beaver dams and felled trees were noted. In addition, many dead trees were also noted. Blue Line is seeking bids at this time for removal of approximately 6 beaver dams and removal of 30 or more large trees that are dead and need to be removed. The area is covered in trash and that will be removed as soon as weather conditions allow.
9. GM continues to work with 11B directors, Pettit Engineers and subcontractors regarding the upcoming Ordonez roadway repair project.

**E. District 11 C:**

1. Blue Line crews continue to monitor trash and debris from the 11C outfall areas along Eppright Drive.
2. Blue Line picked up and delivered shirts and jackets to directors.





## **Little Elm Police Services:**

### **I. Personnel/Equipment/Budget Updates:**

Personnel: No updates.

Vehicle Updates: No updates.

Equipment: Flock cameras are still pending. The process was delayed due to staff changes at the TOLE purchasing. LEPD is still seeking bids at this time for other equipment items that were approved a few months back.

Budget: No updates.

### **II. Community Events and Crime Prevention Efforts**

None reported to the GM.

### **III. Braswell Zone School Updates from LEPD (from the SRO Sergeant):**

Catherine Bell:

1. See attached newsletter.

Paloma Creek Elementary:

1. See attached newsletter.

Navo Middle School:

1. See attached newsletter.

Braswell High School:

1. See attached newsletter.

#### **IV. Police Calls For Service, Traffic Enforcement Statistics and Related Activities.**

For the month of **December 2024**, Little Elm PD logged the following TOTAL calls and activity in all of Paloma Creek:

**Total Calls:** 653 (dispatched/self-initiated) up from 487 in Nov.

**Dispatched calls:** **491** up from 381 in Nov.

**Officer Initiated calls/contacts:** **162** (29%)

**Traffic Stops:** **67**, up from 42 in Nov.

**Traffic Warnings and Citations Issued:** **28/12**

**Parking Violation Complaints:** **52**

**\*\*See Attached Reports Provided By LEPD For More Detailed Information on Street Crimes Unit Activity and Notable Offenses\*\***



## **Little Elm Fire Services**

### **I. Little Elm FD Coverage/Staffing/ Updates:**

A. Staffing: LEPD has a required minimum of 5 firefighter/medics for every company (engine and ambulance). Minimum staffing levels were met on all days this month.

B. Apparatus Update: None at this time.

C. Personnel Updates: None

### **II. Community Events:**

A. N/A

### **III. Run Logs and Calls:**

A. For the month of December 2024, Little Elm FD responded to a total of 131 calls for fire/ems services, up from 97 run by Aubrey FD in November of 2024.

#####