



STORMWATER POLLUTION REPORTING



Please report all pollution concerns to the City of Pflugerville, Travis County, or the Texas Commission on Environmental Quality (TCEQ), especially if any such concern has the potential to impact a stream, creek, or other nearby water sources. Complainants may remain anonymous, if requested.

WHO CAN I REPORT MY POLLUTION CONCERNS TO?

• The City of Pflugerville

Stormwater Hotline: (512) 990-6348
Email: stormwater@pflugervilletx.gov

• Travis County

Stormwater Hotline: (512) 854-4400
Email: waterquality@traviscountytexas.gov

• TCEQ

Stormwater Hotline: (512) 943-3330
[Make an Environmental Complaint page](#)

EXAMPLES OF ILLICIT DISCHARGES

- Illegal dumping into the storm drain
- Improper disposal of commercial or industrial waste
- Sewage or septic discharges
- Construction site runoff
- Improper Disposal of trash, pool water, household chemicals, motor oils, mechanical fluids, etc.
- Grass clippings and vegetative debris

Any discharge to the storm sewer system that is not composed entirely of stormwater is considered an illicit discharge. Stormwater runoff from urbanized areas can transfer pollutants into the storm sewer system that discharges into lakes and creeks.

Visit the City of Pflugerville's [Environmental Pollution Prevention Hotline page](#) and [Travis County's Environmental Complaint page](#) for more information.