



Blue Line

Management & Consulting Services, LLC

General Manager's Report

May 2025

Prepared for:

PALOMA CREEK
DISTRICTS



&

Northlake Estates

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Management and Operational Activities:

- **Management and Operation Updates and Items / Requests and Recommendations for Future Consideration:**

- For the month of April 2025 Blue Line read, handled, reviewed, and/or responded to 248 emails to the GM email account and 310 emails to the Customer Service email account.
- GM is still in the process of getting water meters ordered from Mustang SUD. Applications have to be submitted for each meter location. As of now, there are seven (7) new meters needed. Cost estimates have not been provided, but are estimated at about \$5,000 per meter.
- GM is still in the process of bidding landscaping services to other companies. At the request of the Public Safety / Liaison Committee, GM is requesting references from bidders and putting Southern Botanical on a month to month basis until further notice.
- Radar trailer was last deployed southbound Villa Paloma Blvd, just north of Eppright. From April 22 to May 24th 2025, 63,377 vehicles travelled along this road (approx 1920 vehicles per day). The average speed was 30.61 MPH and the 85th percentile was 35 MPH. 20.49 % of the vehicles (approx. 12,988) were travelling over 35 MPH. Highest speeds recorded were 120 and 115 MPH. The trailer is currently deployed on Shearwater in 8B due to resident complaints of speeding.
- Blue Line completed the installation of the speed radar boxes. The boxes had some bluetooth issues and Stalker responded and repaired them. Both units are functioning as intended at this time.

- **Mustang Water Reports, Appeals, UTRWD Updates or Concerns:**

- Blue Line handled multiple extension requests, disconnects, Adjustments, and refunds with Mustang SUD again this month.
- UTRWD remains in Stage 1 Drought Restriction. Mustang SUD and The Districts are also in Stage 1. As a reminder the following days are approved for outdoor irrigation:

The two watering days per week for Paloma Creek and Northlake Estates are listed below:

- Addresses ending in even numbers water on **Mondays and Fridays**.
- Addresses ending in odd numbers water on **Tuesdays and Saturdays**.
- HOA and Commercial Locations water on **Sundays and Wednesdays**.

- For all reports related to Mustang SUD use this link below:

https://dww2.tceq.texas.gov/DWW/JSP/EnfActBySys.jsp?tinwsys_is_number=1312&tinwsys_st_code=TX&ws_number=TX0610036%20%20%20&DWWState=TX

- **Trash Collection Service Updates/Issues:**

- For the month of May 2025 the GM's office received only a few complaints regarding trash and recycling. There were a few instances of missed bins or trash, recycling and bulk being left down, but in most instances the items were recovered by Waste Connections the following day. The biggest complaint was a Memorial Holiday mix up due to a Triton Facebook post with incorrect information and misinformation from Waste Connections' website when residents get directed to the McKinney site. Waste Connections is proposing to change the contract and not work on Memorial Day and Labor Day Holidays to be consistent with all other providers.

- Newly proposed Bulk Pick-up Days and Zones have been reviewed and tentatively approved by the Public Safety / Liaison Committee. Before any transition occurs, directors want to ensure that such changes are communicated via door hanger, on the web, through HOA email blasts, text alerts, and large banner signage. There are no updates on this project and transition at this time. Transition is expected to take place later this summer.

- **Public Safety / GM Liaison Committee Updates:**

A. The last meeting was held on June 9th, 2025. Topics included receiving an update from Little Elm Police Department and Little Elm Fire Dept; Waste Connections; Southern Botanical Landscaping updates; updates from the Website and Communications committee, an update on UTRWD Stage 1 Drought restrictions; Engineering matters, including Annual Street Maintenance plans, and preparing new ROW forms and procedures; and general updates from directors.

B. Emergency Management Coordinator Updates:

- i. Pending: Emergency operations manual creation has been delayed until the second quarter of 2025.

*The next PC Safety Committee meeting is scheduled for **MONDAY, July 14th, 2025 at 6:30 PM**. This is not an open public meeting as it does not meet the requirements under the Open Meetings Act as stipulated by the Office of the Attorney General of Texas.*

- **Website, Communications, and Tracker Ticket Committee Updates:**

- The last quarterly meeting occurred on June 5th.
 - Sign designs were reviewed and requested changes are underway for the final version.
- There are currently two (2) open tickets in process.

- **Neighborhood Maintenance Issues/Updates/Concerns by District:**

A. District 8-A:

Maintenance Issues/Updates/Concerns :

1. Bus stop locations on South Paloma Creek at Lake Grove are still under review. GoldStar Transportation is being replaced by Little Elm ISD Transportation. GM will make contact when LEISD officially takes over operations in the next school year.

Engineering Related Matters for Consideration and/or Approval:

Updates:

1. Blue Line Engineer started updating ROW applications and related documents. Completion date has been extended to mid-June 2025.
2. The ILA with the Town of Little Elm for regular maintenance of outfalls and debris separators is almost complete. Once all five Districts approve and execute the document it will be presented to the Town Council.
3. The Engineer's Estimate of Probable Cost has been conducted and the results are below. GM will begin seeking pricing for preparing the construction plans and bidding process of the project.

Summary - Miscellaneous Spot Repairs	
District	TOTAL COST
8A	\$1,115,550.00
8B	\$3,741,210.00
11A	\$968,640.00
11B	\$362,670.00
11C	\$166,140.00
TOTAL	\$6,354,210.00

4. GM is still awaiting the official bid from Lee Engineering to perform a cost-shared traffic study on South Paloma Blvd. from US 380 and Gammon Road. Study to take into consideration speeds, traffic volumes, traffic queues and delays, etc. Costs can be shared based on lanes/roadway percentages in each District (11A, 11B, and 8A). The timeframe would be mid August once the new school year resumes.

Action Item(s):

1. There are none this month.

B. District 8-B:

Maintenance Issues/Updates/Concerns :

1. Nothing to report this month.

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Action Item(s):

1. There are none this month.

C. District 11 A:

Maintenance Issues/Updates/Concerns :

1. Beaver dams have returned to the creek area behind Redfin Dr. There are three that have been identified. GM is bidding this out to be completed at the same time as the large 11B grading and excavation project in order to save costs.

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Action Item(s):

- There are none this month

D. District 11 B:

Maintenance Issues/Updates/Concerns :

- GM is bidding out installation of irrigation infrastructure (requires boring under the road) on southernmost medians of South Paloma Creek.
- 2200 block of Scott Creek: Continued oil leak issues with a resident's car. Trash services remain suspended.
- Blue Line continues to communicate with and receive updates from Mustang SUD regarding valve risers. Mustang has finally begun repairs.

4. Blue Line Engineer started updating ROW applications and related documents. Completion date has been extended to mid-June 2025.
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Action Item(s):

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E. District 11 C:**Maintenance Issues/Updates/Concerns :**

1. Blue Line crews continue to monitor trash and debris from the 11C outfall areas along Eppright Drive. Trash was collected this month.

Engineering Related Matters for Consideration and/or Approval:**Updates:**

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Action Item(s):

1. There are none this month.



Little Elm Police Services:

I. Personnel/Equipment/Budget Updates:

Personnel: No updates.

Vehicle Updates: No updates.

Equipment: No updates.

Budget: Nothing at this time.

II. Community Events and Crime Prevention Efforts

None reported to the GM.

III. Braswell Zone School Updates from LEPD (from the SRO Sergeant):

Catherine Bell:

1. See attached newsletter.

Paloma Creek Elementary:

1. See attached newsletter.

Navo Middle School:

1. See attached newsletter.

Braswell High School:

1. See attached newsletter.

IV. Police Calls For Service, Traffic Enforcement Statistics and Related Activities.

For the month of **May 2025**, Little Elm PD logged the following TOTAL calls and activity in all of Paloma Creek:

Total Calls: 595 (dispatched/self-initiated) up from **229** in APR.

Dispatched calls: 396 up from **167** in APR.

Officer Initiated calls/contacts: 199 (33%)

Traffic Stops: 107, down from 31 in APR.

Traffic Warnings and Citations Issued: 42/13

Parking Violation Complaints: 29 (0 Citations/8 warnings)

****See Attached Reports Provided By LEPD For More Detailed Information on Street Crimes Unit Activity and Notable Offenses****



Little Elm Fire Services

I. Little Elm FD Coverage/Staffing/ Updates:

A. Staffing: LEPD has a required minimum of 5 firefighter/medics for every company (engine and ambulance). Minimum staffing levels were met on all days this month.

B. Apparatus Updates: There are none this month.

C. Personnel Updates: None

II. Community Events:

A. Nothing to Report this month.

III. Run Logs and Calls:

A. For the month of May 2025, Little Elm FD responded to a total of 102 calls for fire/ems services, up from 92 in April of 2025.

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