

CANYON FALLS MUNICIPAL UTILITY DISTRICT NO. 1 OF DENTON COUNTY
RATE ORDER

Dated November 21, 2025

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Exhibit "A-1" Service Application Form -

Exhibit "A-2" Service Application Form -

Exhibit "B" Service Inspection Certification Form

Exhibit "C" Sample Backflow Prevention Assembly Test
and Maintenance Report

RATE ORDER
("Order")

WHEREAS, CANYON FALLS MUNICIPAL UTILITY DISTRICT NO. 1 OF DENTON COUNTY, Texas (the "District") owns and/or operates a water and storm sewer system designed to serve present and future inhabitants within the District; and

WHEREAS, it is necessary that fees, charges and conditions be ratified and established for providing service from the District's water system; and

WHEREAS, the Board of Directors has carefully considered the matter and is of the opinion that the following conditions should be established for service from and protection of the District's water and storm sewer system; Now, Therefore,

BE IT ORDERED BY THE BOARD OF DIRECTORS OF CANYON FALLS MUNICIPAL UTILITY DISTRICT NO. 1 OF DENTON COUNTY, THAT THE FOLLOWING ORDER IS HEREBY ADOPTED: Any Order, and amendments thereto, heretofore adopted by the Board establishing rates for water service and pertaining to related matters shall be revoked on _____, 2025, the effective date of this Order.

Section 1. Definitions. For purposes of this Order, the following words or terms shall have the following meanings:

1.01. Apartment(s)" shall mean dwelling structure(s) containing multiple dwelling units and shall include apartments, townhouses, condominiums and multiplexes.

1.02. Commercial" shall mean and include any office building, hotel, retail store, clubhouse, warehouse, service station, or other establishment rendering a service or offering a product for sale to the public, and any establishment not generally considered a single-family residence.

1.03. Commercial Waste" shall mean liquid carried sanitary sewage discharged from Commercial Customer Connections which is properly shredded and amenable to biological treatment and which may contain trace amounts of sand, grit, lubricants and other petroleum

products commonly associated with Commercial establishments such as service stations and car wash facilities.

1.04. Customer" shall mean the person, firm, corporation or other entity which receives District services for a Residential, Commercial, Apartment or other structure, whether the owner, renter, builder or lessee thereof. Inasmuch as this Order hereinafter makes it mandatory for each such structure to be connected to the District's System as soon as the District's System becomes operable, the term "Customer" shall mean and include the person, firm, corporation or other entity which requests District services for such structure at the time service becomes available to said structure.

1.05. Customer Connection" shall mean each separately metered Residential, Apartment, Park and Recreational or Commercial facility that is physically connected to the District's System, whether occupied or not, and where appropriate, shall refer to the point of physical connection of such facility to the District's System.

1.06. Customer Service Inspection Certification" shall mean the inspection and subsequent certification required to be provided to the District in the instances and in the manner set forth in this Order, and which shall be evidenced by the completion of a form in the form attached to this Order as Exhibit "B".

1.07. Delinquent Bill" shall mean a bill for water and/or other services, penalties and/or other charges of any nature hereunder imposed by the District, whether hereunder or pursuant to any Drought Contingency Plan or District order regulating charges relating to fire protection services, that has not been paid by the 5th day of the month immediately following the date of the bill.

1.08. District's Engineer" shall mean the person, firm or corporation which the District has engaged to provide engineering services for the District.

1.09. District's Operator" shall mean the person, firm, corporation, municipal corporation or political subdivision with which the District has contracted for operation and maintenance of the District's System.

1.10. Domestic Waste" shall mean liquid carried sanitary sewage discharged from Residential Customer Connections (including Apartments) which is properly shredded and amenable to biological treatment, which is normally discharged from Residential food preparation and bathroom facilities, and which has biological oxygen demand (5-day) and total suspended solids concentrations not exceeding 200 milligrams per liter.

1.11. Drought Contingency Plan" shall mean any drought contingency or water conservation plan now in effect or hereafter adopted by the District.

1.12. Fire Line" shall mean a water supply line installed or constructed for the sole purpose of providing water during a fire or other emergency.

1.13. Health Hazard" shall mean a cross-connection, potential contamination hazard, or other situation involving any substance that could, in the opinion of the District, cause death, illness, or spread of disease, or which has a high probability of causing such effects if introduced into the District's potable drinking water supply.

1.14. Industrial Waste" shall mean waste other than Commercial Waste and Domestic Waste.

1.15. Nontaxable Entity", as used in reference to "initial connection to the System," shall mean the owner of any property within the District that is exempt from the payment of ad valorem taxes levied by the District.

1.16. Park and Recreational" shall mean landscaping in esplanades, green spaces and recreational areas, and recreational facilities, existing primarily for the use and enjoyment of all or substantially all of the property owners within the District.

1.17. Residential" shall mean and include only single family residences and shall not include Apartments unless specifically stated herein to the contrary.

1.18. System", as used herein, shall mean the water and/or storm sewer facilities of the District and all extensions and additions thereto, whether now in place or hereafter constructed.

Section 2. Initial Connections to the District's System ("Taps").

2.01. Requirement to Connect to the District's System. Each structure within the District requiring water services shall be physically connected to the District's System as soon as the District has made water services available to such structure. It is the policy of the District that all properties within the District shall be physically connected to the water System of the District.

2.02. Private Water Supply Systems. The construction and operation of private water supply systems within the District shall be prohibited, unless the prior written consent of the Board of Directors, on terms and conditions deemed acceptable to the Board of Directors in its discretion, is otherwise obtained and satisfactory arrangements are made with all regulatory agencies with jurisdiction over such matters.

2.03. Application for Water Connections. Each person desiring initial water service connections to the District's System shall notify the District's Operator and shall sign and complete an application for such service and pay such fees as established by this Order. The current form of application is attached to this order as Exhibit "A-1" and Exhibit "A-2". The application form may be amended by the District from time to time, as deemed appropriate, without the necessity of an amendment to this Order. No physical connection to the District's System shall be made until such application has been completed and such fees have been paid.

2.04. Tap Fees. The following fees shall be collected from the applicant by the District's Operator before physical connection is made to the District's System:

Meter/ Line Size	Meter Type	Water Fees			
		Base Monthly Service Charge	Water Meter Deposit	Water Meter Tap Fee*	Water Meter Placement Fee
3/4" or less	Simple	\$21.00	\$150.00	\$1,500.00 w/box	\$350.00
1"	Simple	\$30.00	\$250.00	Actual cost w/box	\$400.00
1-1/2"	Simple	\$40.00	\$500.00	Actual cost w/box	\$550.00
2"	Simple	\$60.00	\$750.00	Actual cost w/vault	\$750.00
2"	Compound	\$60.00	\$750.00	Actual cost w/vault	\$2,050.00
2"	Turbine	\$60.00	\$750.00	Actual cost w/vault	\$950.00
3"	Compound	\$85.00	\$1,000.00	Actual cost w/vault	\$2,500.00
3"	Turbine	\$85.00	\$1,000.00	Actual cost w/vault	\$1,200.00
4"	Compound	\$125.00	\$1,250.00	Actual cost w/vault	\$3,800.00
4"	Turbine	\$125.00	\$1,250.00	Actual cost w/vault	\$1,600.00
6"	Compound	\$250.00	\$1,500.00	Actual cost w/vault	\$5,300.00
6"	Turbine	\$250.00	\$1,500.00	Actual cost w/vault	\$3,700.00

Notes:

*Charged only if not provided by property owner.

2.05. Monthly Rates for Water Service. The following rates per month, or any part thereof, shall be charged for water service furnished by the District to each Customer Connection in the District development in every instance in which a different charge is not expressly and clearly provided for herein:

Water Rates - Residential (per meter)

Base monthly service charge	See above
Usage (per 1,000 gal. up to 3,000)	\$0.00
Usage (per 1,000 gal. over 3,001 to 15,000)	\$3.00
Usage (per 1,000 gal. over 15,001 to 30,000)	\$3.60
Usage (per 1,000 gal. over 30,001)	\$4.95
Outside town and outside utility district limit	1.5 x above rate
Outside town limit but inside utility district	Same rate as above
High water usage	See section 2.07

Water Rates - Commercial/Industrial (per meter)

Base monthly service charge	1.5 x above rate
Usage (per 1,000 gal. up to 15,000)	\$4.25
Usage (per 1,000 gal. over 15,001 gal. to 30,000)	\$5.15
Usage (per 1,000 gal. over 30,000)	\$6.25
Outside town and outside utility district limit	1.5 x above rate
Outside town limit but inside utility district	Same rate as above
High water usage	See section 2.07

2.06. Miscellaneous Fees.

- (1) Fire hydrant meter charges (all other uses): \$3,000.00 for deposit + \$100.00 per month rental + in-town commercial usage rate.
- (2) Failure to return fire hydrant meter for reading: \$250.00.
- (3) Water reconnect for nonpayment: \$125.00.
- (4) Water meter reread: One reread annually at no cost, then \$25.00 for each reread thereafter. Fee waived if mistake determined.
- (5) Late payment fee: 5% overdue balance per 15 days (\$10.00 min.).

2.07. High Water Usage During Water Management Stages.

- (1) Stage 2: 10% rate increase for commercial irrigation and residential water meters with readings greater than 45,000 gallons per month, per account.
- (2) Stage 3: 20% rate increase for commercial irrigation and residential water meters with readings greater than 45,000 gallons per month, per account.
- (3) Stage 4: 20% rate increase for commercial irrigation and residential water meters with readings greater than 30,000 gallons per month, per account.

2.08. Policies Governing Initial Connections.

- (a) Certification. Subject to the provisions of Section 2.01 hereof, physical connection shall not be made to the District's System until the District's Engineer has certified that the System is operational. Continuous water service shall not be provided to any Customer until

(i) an acceptable sanitary sewer connection (except as to water service only Customers) has been made; (ii) all inspections required pursuant to Section 2.09 hereof have been performed; (iii) any deficiencies or damages noted during said inspections have been corrected and/or paid for; and (iv) a copy of a properly completed Customer Service Inspection Certification has been provided to the District for its records. "Continuous" water service, with respect to new construction, shall be deemed to commence upon the transfer of service from the builder of a building, residence, or other establishment to the initial occupant or user thereof.

(b) Availability of Access. Upon application for Customer Connection, the applicant shall grant an easement of ingress and egress to and from the water meter for such installation, maintenance and repair as the District, in its judgment, may deem necessary. Physical connection will not be made when, in the opinion of District's Engineer or the District's Operator, the work area is obstructed by building materials and debris or the work area is not completed to finished grade. When sidewalks, driveways or other improvements have been constructed prior to application for Customer Connection, such application shall be construed and accepted as a waiver of any claim for damages to such improvements resulting from the reasonable actions of the District's Operator relative to the installation of the Customer's connection to the District's System.

(c) Property of District. All meters, fittings, boxes, valves and appurtenances installed shall remain the property of the District.

(d) Connections by District Operator. Physical connection to the District's water System shall be made by the District's Operator unless specified otherwise by the Board of Directors of the District. No person, other than the properly authorized agents of the District, shall be permitted to make any connection to the District's water System, except for emergency fire-fighting purposes, or make any repairs or additions to or alterations in any meter, box, tap, pipe, cock or other fixture or appurtenance connected with the water service, or any manhole, main, trunk or appurtenance of the District's storm sewer System except by the written permission of the Board of Directors of the District.

(e) Submission of Plans for Commercial and Apartment Customer Connections. Each applicant for a Commercial or Apartment Customer Connection shall, not less than sixty (60) days prior to the requested connection date, submit to the District's Engineer or other party designated by the Board of Directors of the District, the following information:

(1) Engineering drawings (three sets for District purposes) signed and sealed by a Registered Professional Engineer of the State of Texas indicating details of building water distribution facilities, materials to be used and the location, size and number of proposed connections to the District's System. In the event of installation of a master meter, an estimate of the number of equivalent single family residential connections proposed to be served by such master meter;

(2) The legal description of the land to be served by the District's System and a copy of the recorded plat of same; and

(3) A general description of the type of proposed Commercial establishment (including Apartments) and, if applicable, a description of the special measures taken in order to prevent any possible Industrial Waste and/or unauthorized Commercial Waste from entering the storm sewer system.

In recognition of the District's obligation to protect and maintain public health, the District's Engineer or other party designated by the Board of Directors of the District shall review the information presented and may approve or reject the application, request that further information be submitted prior to approval of the application, or require modifications to be made to the plans, including without limitation, requiring the installation of backflow preventors, grease traps, grinders, sampling wells, and/or pretreatment units as may be deemed necessary or appropriate for the protection of the District's System. The Customer shall be responsible for payment of all costs in connection with the review of said information. Customer shall be notified in writing as to the basis for rejection of its application. Failure to construct the facilities in accordance with approved drawings shall constitute a basis for denial of District services. If the application information is not timely provided, the District shall not be held responsible for delays in the installation of water

connections or the provision of District services. Payment of tap fees to the District's Operator prior to the approval of plans shall not be considered approval of said plans or approval for connection to the District's System. Any unauthorized physical connection to the District's System may be removed without notice at the expense of the person or firm causing such connection to be made.

(f) Builder Deposit. Upon first application for a Customer Connection, the applicant (whether property owner, builder or other) (the "Applicant") shall pay a security deposit in the amount of the \$0.00 (which deposit shall apply to all connections of such Applicant, whether one or more) (the "Builder Deposit"). The Builder Deposit is solely to secure the payment of costs to repair any District facilities damaged by the Applicant or other parties during the construction of the house, building or other improvement on the applicable property ("Builder Damages"). The applicant shall be held responsible for any Builder Damages and shall reimburse the District for all costs incurred in repairing the Builder Damages.

After inspection by the District's Operator, the District may utilize the Builder Deposit to pay for any repairs to the District facilities made necessary by the Applicant's construction activities. If the Builder Deposit is not sufficient to pay for such Builder Damages, the Applicant shall pay such outstanding balance due. No additional connections to the District's System shall be permitted relative to any Applicant who has outstanding Builder Damages. If Applicant is building more than one house, building or other improvement with the District, the Builder Deposit shall remain at \$0.00 at all times, and if the District utilizes a portion or all of the Builder Deposit to repair Builder Damages, the Applicant shall pay to the District the amount(s) necessary to again have a \$0.00 Builder Deposit.

The District shall refund the Builder Deposit upon completion of the last house, building or other improvement to be constructed within the District by the Applicant and final inspection by the District's Operator. No interest will be paid by the District on the Builder Deposit.

2.09. Inspections.

(a) Customer Service Inspection Certification. Prior to the District providing continuous water service to (i) any new construction after installation of the meter; (ii) any existing Customer Connection when the District, in its sole discretion, has reason to believe that a cross-connection or potential contamination hazards exist; or (iii) any existing Customer Connection after any material improvement, correction or addition to the private water distribution facilities, a properly completed Customer Service Inspection Certification shall be provided by the Customer to the District. "Continuous" water service, with respect to new construction, shall be deemed to commence upon the transfer of service from the builder of a building, residence, or other establishment to the initial occupant or user thereof.

For Residential Customer Connections, a District Approved Inspector shall perform the inspection and the Customer shall provide the necessary certification to the District.

For Commercial (including Apartment) Customer Connections, a District Approved Inspector shall perform the inspection and the Customer shall provide the necessary certification to the District. Fees for this inspection shall be assessed on an individual basis.

Should a Customer fail to provide to the District a properly completed Customer Service Inspection Certification, water service to such Customer will be terminated by the District and service shall not be restored by the District until the required Customer Service Inspection Certification form is provided.

(b) Inspection of District Facilities. In accordance with applicable rules of the Texas Commission on Environmental Quality, any person desiring water services from the District must notify the District's Operator prior to making any improvement or starting any construction on property within the District if such improvement, construction or equipment used in connection therewith will be within or in close proximity to easements, rights-of-way or property where District facilities are located. The District's Operator shall inspect each property or location at which the improvement or construction is to take place prior to commencement of same to verify the location and condition of District facilities on the property. Upon receipt of instructions from

the contractor or builder that construction of the facility or improvement is complete and prior to the transfer of the account to the subsequent Customer, the District's Operator shall make a final inspection of the water tap, meters and all other District facilities located on or around the property in question to verify the condition of such facilities. If damage to any District facilities is found, the District's Operator will repair such facilities and the builder or contractor will be responsible for payment of all costs incurred prior to the initiation of services to the property. A fee of \$75.00 shall be charged by the District to cover the costs of such inspections, which fee will be due and payable at the time the tap fee is paid.

2.10. Temporary Water Service. Withdrawal of water from flushing valves or fire hydrants or other appurtenances of the District's System without prior approval of the District, except for emergency fire-fighting purposes, is prohibited. The District's Operator shall be authorized to make a temporary connection to any fire hydrant or flushing valve upon request for temporary water service within the area of the District. Such temporary service shall be provided only through a District meter installed by the District's Operator. The applicant for temporary water service shall be required to pay the fees as detailed in Section 2.06 of this Order, which shall secure the payment for water supplied by the District, the installation fee, the safe return of the District's meter and fire hydrant wrench, and the cost of repair of any damage by a user of the hydrant. Temporary water service may be supplied outside the area of the District only with the express authorization of the Board of Directors of the District.

Section 3. Rates and Fees for Water Service. Each prospective Customer desiring water service shall be required to provide appropriate information in order to obtain such service and shall pay an application fee. The District shall charge each Residential Customer a non-refundable deposit fee of \$10.00, due at the opening of the account.

3.01. Transfer Fee and Security Deposit for Utility Services. A non-refundable transfer fee of \$25.00 shall be charged for each Customer. Each Residential Customer and individually metered Commercial and Apartment Customer shall also pay a security deposit of \$60.00. A Commercial or Apartment Customer Connection consisting of a master meter shall pay a deposit

equal to the applicable minimum monthly facility charge set out in Section 2.04 based on the size of the meter. Homebuilders shall pay a security deposit of \$100.00. Upon final termination of service, such deposit shall be credited against amounts owed to the District and any balance refunded to the Customer within forty-five (45) days after termination of service. The District shall not be required to pay interest to the Customer on such security deposit. Further, any Customer whose service is terminated pursuant to Section 4.02 hereof shall pay such deposit (if such Customer has not previously paid a security deposit) before Customer's service is restored. No service shall be restored until such fees and deposits have been received by the District in collected funds.

Homeowners Association, and Developers are not to be charged a Security Deposit.

In addition, prior to the initiation of service to any lot, homebuilders shall pay (in addition to the security deposit addressed above) a service pre-payment amount of \$400.00, to be kept on deposit and credited against amounts owed to the District as they become due. Any balance remaining on a homebuilder service pre-payment shall be refunded to the homebuilder within forty-five (45) days after termination of service. Balances remaining on a security deposit and/or service pre-payment paid by a homebuilder for service to any lot may be transferred to accounts held by such homebuilder relative to service to other lots.

3.02. Regulatory Assessments and Fees. The regulatory assessments and fees imposed pursuant to this Section 3.02 shall be billed and collected in the manner set forth in this Rate Order and all Customers of the District shall be subject to penalties and/or termination of service for failure to pay said regulatory assessments and fees when due in the manner set forth herein.

(a) Texas Commission on Environmental Quality Assessment. The water and service rates set forth above in Sections 3.02 through 3.05, inclusive do not include a regulatory assessment equal to one-half of one-percent of the charge for water and/or sewer service, as provided by Section 5.235(n), Texas Water Code, as amended. Such assessment shall be added to each Customer's bill.

3.03. Drought Contingency Plan. The water and sanitary sewer rates set forth in this Order do not include any additional fees or charges imposed by the District during any drought response stage pursuant to the Drought Contingency Plan. Any such additional fees and charges, and any penalties under the Drought Contingency Plan, shall be billed and imposed by the District in accordance with the Drought Contingency Plan and shall be in addition to fees or charges under this Order, unless otherwise set forth in the Drought Contingency Plan.

3.04. Bulk Rates. The water rates set forth above shall not be construed to prevent the District from furnishing water service to any Customer at a bulk rate if deemed advisable by the District, with such rate to be determined on a case by case basis.

3.05. Policies Governing Services.

(a) (i) No Reduced Rates or Free Service. All Customers receiving services from the District shall be subject to the provisions of this Order and shall be charged the rates established in this Order, and no reduced rate or free service shall be furnished to any Customer; provided, however, this provision shall not prohibit the District, upon good cause shown, from establishing reasonable classifications of Customers for which rates differing from the rates stated herein may be adopted.

(ii) Indigent Care Policy. A Customer is entitled to receive water at (1) the monthly service availability charge, (2) reduced rate or (3) free of any charge, if the Customer meets one or more of the following conditions as allowed by the District:

a. The Customer received Aid to Families with Dependent Children (AFDC benefits) if the only people included in the AFDC benefits are minor children.

b. The Customer or ratepayer's spouse receives Supplemental Security Income from Social Security (SSI) benefits and has no income from any other source (including income from the earnings of any other member of the Customer's household) in excess of \$400.00 per month.

c. The Customer or the ratepayer's spouse receives unemployment compensation from the state of Texas and receives no income from any other source (including

income from the earnings of any other member of the Customer's household) in excess of \$400.00 per month.

d. The Customer or the Customer's spouse receives disabled veteran's benefits (VA disability benefits) and has no income from any other source (including income from the earnings of any other member of the Customer's household) in excess of \$400.00 per month. To qualify for indigent assistance, the rate payer must submit the attached application to the Board of Directors and present proof of financial circumstances including, but not limited to, the following:

(1) proof of receipt of benefits, where applicable, (2) wage statements, and/or copies of federal income tax returns. Indigent assistance is available in other hardship cases at the discretion of the Board of Directors upon application and presentation of appropriate proof of financial indigence. The attached application form is included as an integral part of this policy. Applicants for indigent assistance shall complete only the Corporation's approval form. The indigent care applicant shall apply separately for each case on a need by need basis.

(b) Entitlement. Customers are not guaranteed a specific quantity or pressure of water for any purpose whatever; in no instance shall the District be liable for failure or refusal to furnish water or any particular amount or pressure of water.

(c) Unauthorized and Extraordinary Waste. The water rates established herein are applicable for ordinary Domestic Waste normally considered to have a biological oxygen demand (five day) and total suspended solids of 200 milligrams per liter. Customers discharging, whether intentionally or unintentionally, non-Domestic Waste into the District's storm System will be assessed additional charges as established by District based on the volume and concentration of the proposed waste, as well as costs of remediation and/or repairs to the storm System occasioned as a consequence of such discharge, in addition to any other penalties set forth herein and in any

order regulating waste heretofore or hereafter adopted by the District. Further, the District shall have the right to terminate service to any Customer which violates any such order regulating waste in accordance with Section 4.02 hereof and the penalties specified in Section 6 hereof shall apply, in addition to any other penalties or other charges specified in such order or herein. The District's Operator shall have rights of ingress and egress to Customer's property in order to carry out the provisions of this Section.

(d) Plumbing Regulations. The following plumbing regulations are, pursuant to Texas Commission on Environmental Quality regulations, applicable to all Customers of the District:

(i) No direct connection between the District's System and a potential source of contamination shall be permitted; potential sources of contamination shall be isolated from the District's System by an air gap or an appropriate backflow prevention device in accordance with applicable Texas Commission on Environmental Quality requirements and/or as otherwise required by the District in its reasonable discretion;

(ii) No cross connection between the District's System and any private water system shall be permitted, and any potential threat of cross connection shall be eliminated at the service connection by the installation of an air gap or a reduced pressure-zone backflow prevention device;

(iii) No connection which allows water used for condensing, cooling or industrial processes, or water from any other system of nonpotable usage over which the District does not have sanitary control to be returned to the District's System shall be permitted;

(iv) No pipe or connection which allows water to be returned to the public drinking water supply is permitted;

(v) The use of pipes and pipe fittings that contain more than 8.0 percent lead, or solders and flux that contain more than 0.2 percent lead is prohibited for installation or repair of the District's System and for installation or repair of any plumbing in any Residential or Commercial facility providing water for human consumption and connected to the District's water

supply System. This requirement may be waived for lead joints that are necessary for repairs to cast iron pipe; and

(vi) Notwithstanding anything to the contrary contained herein, the District reserves the right to inspect each Customer's property at any time for possible cross connections and other potential contamination hazards in violation of this Order. The Customer shall, upon receipt of notice from the District, immediately correct any potential contamination hazard existing on his premises to prevent possible contamination of the District's System. The existence of a serious threat to the integrity of the District's System shall be considered sufficient grounds for immediate termination of water service. Water service will be restored only when the source of potential contamination no longer exists, or when sufficient additional safeguards have been taken to protect the District's System from contamination, and a Customer Service Inspection Certification confirming the correction of a potential contamination hazard has been submitted to the District. The District shall not be required to follow the procedures set forth in Section 4.02 hereof when terminating water service to a Customer under this Section 3.05 (d). However, the Customer shall be subject to the same charge for restoration of service terminated pursuant to this Section 3.05(d) as is set forth in Section 4.02 hereof.

(e) Backflow Prevention Requirements. No water connection from the District's System shall be allowed to any Customer Connection where the District, in its sole discretion, has reason to believe that an actual or potential contamination hazard exists unless the District's System is protected from contamination. The following backflow prevention requirements are applicable to all Customers of the District:

(i) Backflow prevention assemblies shall be installed, tested and maintained, at the Customer's expense, at any Customer Connection in accordance with applicable Texas Commission on Environmental Quality requirements and/or as otherwise required by the District in its reasonable discretion.

The use of a backflow prevention device at the service connection shall be considered additional backflow protection and shall not negate the use of backflow prevention on

the internal hazards of any Customer Connection as outlined and enforced by applicable Texas Commission on Environmental Quality regulations and/or local plumbing codes.

(ii) All backflow prevention assemblies installed at any Customer Connection shall be tested upon installation by a recognized backflow prevention assembly tester (pursuant to Texas Commission on Environmental Quality regulations) and certified to be operating within specifications. Backflow prevention assemblies which are installed to provide protection against a Health Hazard must also be tested and certified to be operating within specifications at least annually by a recognized backflow prevention assembly tester.

(iii) The District's Operator shall install and test any backflow prevention assembly required to be installed at any Customer Connection pursuant to this Order, and shall complete and retain in the District's files for recordkeeping purposes an original Backflow Prevention Assembly Test and Maintenance Report ("Test Report"), in the form attached to this Order as Exhibit "C". The District shall charge the Customer for the District's cost of the installation of the backflow prevention assembly and the initial test thereof, and \$50.00 for each annual test performed on such assembly.

(f) Adjustments in Bills for Hidden Water Leaks.

(i) Definitions. The following terms, when used in this subsection, shall have the following meanings:

a. "Greatest Normal Usage" shall mean that amount of water metered at the Customer's service location in the billing month of greatest consumption during the previous twelve (12) consecutive billing months or, if there are fewer than twelve (12) prior billing months, the greatest consumption during any prior billing month, prorated to the number of days in the billing month for which the adjustment is requested.

b. "Hidden Water Leak" shall mean any leak of a water pipe, line, or other water conveyance equipment caused by deterioration, corrosion, natural forces, or other similar cause which is not immediately and reasonably detectable from the surface of the ground.

c. “Substantial increase in water usage” shall mean an increase in the amount of water metered and billed at the Customer's service location for the billing month for which the adjustment is requested which is in excess of fifty (50) percent of the Greatest Normal Usage for that service location.

(ii) Request for adjustment. Any Customer who is billed for a substantial increase in water usage during any one (1) billing month due to a Hidden Water Leak may request and receive an adjustment in the amount billed for water usage for that month in accordance with the provisions of this section.

(iii) Written request. Any Customer requesting an adjustment pursuant to this section shall make the request in writing to the District's Operator. A request for an adjustment based upon a Hidden Water Leak shall state the location and cause of the leak, the date it was discovered, and the date of and person making the repair, with attached copies of repair bills. All requests shall be submitted within thirty (30) days of the due date of the monthly bill for which an adjustment is sought.

(iv) Adjustment allowed. A request for an adjustment in a monthly bill for water usage shall be granted if it meets the following conditions:

a. A request, with all required information, is filed within the required time;

b. The requested adjustment is for a monthly billing in which there was a substantial increase in water usage resulting from a Hidden Water Leak; and

c. There has not been an adjustment made in the monthly billing for water usage at the same service location within the prior twelve (12) months under the provisions of this section.

(v) Amount of adjustment. If an adjustment is granted under this section, the Customer's account shall be adjusted by billing the Customer using the Greatest Normal Usage, as defined herein.

(g) Owners and Tenants. The owner of any property designated to receive service according to the terms of this Order is responsible for all fees and charges due the District for service provided to such property. If an owner has signed an Alternate Billing Agreement for Rental Accounts, available from the District's Operator, the District may bill a tenant for service as a third party, but the owner remains fully responsible for any and all unpaid fees and charges of the tenant. The District may notify an owner of a tenant's past due payment status subject to service charges.

Section 4. Delinquency in Payment; Penalty; Discontinuation and Termination of Service.

4.01. Penalty for Failure to Pay Bill Before Delinquency. A charge of (i) \$10.00 or (ii) five percent (5%) of any past due amount, whichever is greater, shall be added, every 15 days following the initial delinquency date, to the Customer's bill when such Customer has failed to pay any bill before it becomes a Delinquent Bill. If a Customer's bill, or any part thereof, becomes a Delinquent Bill, the Delinquent Bill plus the penalty thereon shall be immediately due and payable. A charge of \$30.00 shall be imposed for each returned check notice forwarded to a Customer as a result of a Customer's check being returned by a bank for any reason.

Should for any reason a Customer's check be returned by a bank twice in the span of a six (6) month period, the Customer will be restricted to only making bill payments by cash, money order, cashier's check or credit card. The District shall give Customer notice of such restriction upon receipt of the second returned check from a bank. Following the imposition of such restriction, should the Customer make consecutive on-time bill payments for the span of a calendar year, then such restriction shall be automatically lifted, and the Customer shall then be again allowed to make bill payments by check.

The imposition of any late charges shall be subject to the provisions of Sections 13.151 and 13.414, Texas Water Code and any rules of the Texas Public Utility Commission promulgated thereunder.

4.02. Termination of Service. The District shall have the right to terminate service and cut off the supply of water to a Customer at any time after its bill becomes a Delinquent Bill, or

upon violation by the Customer of any order regulating waste heretofore or hereafter adopted by the District. The Customer shall, by written notice mailed to the Customer's address as reflected in the records of the District, be notified of the delinquency or violation and the date on which service shall be terminated if the account (including delinquent charges and penalty) is not paid in full or the violation corrected, which date shall not be less than five (5) days from the date such notice is sent. With respect to a Delinquent Bill, such notice shall state the place and time at which the account may be paid and that any errors in the bill may be corrected by contacting the billing company, whose telephone number shall also be given in such notice. All notices of termination shall state that the Customer has the right to appeal such termination to the Board of Directors of the District. If the delinquent account (including any non-delinquent portion thereof), including penalty and all other charges then due and owing, has not been paid in full or the violation corrected by 5:00 p.m. on the business day immediately preceding the proposed termination date, or if the Customer's service was terminated as necessary for any other reason due to the action or inaction of the Customer, then service to such Customer shall be discontinued on the termination date. Payment of the unpaid account, including penalty and all other charges then due and owing plus any required deposit, shall be paid in cash, cashier's check or money order prior to restoration of water service where service has been terminated because of the Customer's failure to pay a bill before it became a Delinquent Bill. If service has been disconnected to any Customer for reason of nonpayment, for a violation of an order adopted by the District, or termination was necessary for any other reason due to the action or inaction of the Customer then the Customer shall be charged a reconnect fee of \$125.00 upon the Customer's request to reconnect. All requests for extension of payment due date to avoid termination of service must be presented in writing to the Board of Directors at the regular monthly meeting, except in the event of health issues, in which case District's Operator has authorization to grant such request.

The District also has the right to terminate service and cut off the supply of water to a Customer under the guidelines of the Drought Contingency Plan currently in effect or a plan adopted in the future. Any termination of service for a violation of the Drought Contingency Plan

may be done without prior notice according to the guidelines in the Drought Contingency Plan. Upon termination, the Customer shall, by written notice posted on the Customer's front door, be notified of the termination and the process for have the Customer's service reconnected, including any fees and penalties incurred as a result of the violation(s) of the Drought Contingency Plan and the termination of services. Such notice shall state the place and time at which the fees and penalties may be paid and the contact information for the billing company to reconnect service. All notices of termination shall state that the Customer has the right to appeal such termination to the Board of Directors of the District. If service has been disconnected to any Customer for reason of violation(s) of the Drought Contingency Plan, then the Customer shall be charged a reconnect fee of \$125.00 upon the Customer's request to reconnect.

The imposition of any late charges shall be subject to the provisions of Sections 13.151 and 13.414, Texas Water Code and any rules of the Texas Public Utility Commission promulgated thereunder.

4.03. Discontinuing Service Upon Request of a Customer. Whenever a Customer of the District requests that water be temporarily discontinued, Customer shall notify the District's Operator at least two days prior to the time that such service discontinuation is desired. A charge of \$5.00 shall be made for restoring water service when such service is discontinued and restored at the request of the Customer and he is not delinquent in the payment of any bill at the time of either request.

4.04. Request for Temporary Service. Whenever water has been disconnected to an unoccupied residence, and the Owner or Owner's representative requests temporary service for purposes of inspections and/or preparing the residence for sale or occupancy, temporary service will be provided for either five (5) days or thirty (30) days upon receipt of a non-refundable payment of either \$75.00 or \$200.00, respectively. Such payment shall be due prior to initiation of temporary service.

Section 5. Damage to District Facilities.

5.01. Damage to Meters and Appurtenances. No person other than a duly authorized agent of the District shall open any meter box, repair, alter, adjust, remove, make connections or additions to or in any other way take any action which affects any meter, meter box, service line or other water System appurtenance. The District reserves the right to immediately and without notice remove the meter or disconnect water service to any Customer whose meter, meter box, service line or other System appurtenance has been tampered with or altered in any way, or who has reconnected service which was terminated by the District. The District shall assess to a resident Customer repair costs plus a damage fee of \$75.00 for any damage to any meter, meter box, service line or other water System appurtenance caused by such resident Customer under this paragraph. If service has been disconnected to any Customer or a meter removed for reason of violation(s) under this Section, then the Customer shall be charged a replacement and reconnect fee of \$125.00 upon the Customer's request to reconnect. The District shall assess to a builder Customer repair costs plus a damage fee of \$1,000.00 for any damage to any meter, meter box, service line or other water System appurtenance caused by such builder Customer under this paragraph.

5.02. Right to Repair. In recognition of the District's obligation to protect and maintain the public health, the District reserves the right to repair damage to the District's System and appurtenances without prior notice, and to assess against Customer such costs, including attorneys' fees, and such penalties as are provided in this Order or otherwise provided by law or legally available to the District, in addition to those charges necessary to repair the portion of the System so damaged.

5.03. Obstructions. After a water meter has been set, the Customer shall at all times keep the area in, around and upon the meter and box and District easements and property under Customer's control free from rubbish or obstructions of any kind. Failure to keep the meter and box and District easements and property under Customer's control free from rubbish or obstructions may result in disconnection of water services and/or the assessment of charges necessary to remove said obstructions. Customers are prohibited from introducing material into

the District's System which would cause obstruction of said System. In the event that an inspection by the District's Engineer or District's Operator reveals damage to the System resulting from a Customer's failure to prevent obstructions from entering said System, the District reserves the right to immediately and without notice remove the obstruction. Any District costs for removal of obstructions, including the cleaning of grease traps or other pretreatment units, plus a District administration fee of fifty percent (50%) of said costs, shall be assessed to Customer. The District's Operator shall have rights of ingress and egress to Customer's property in order to carry out the provisions of this Section.

5.04. Storm Sewer System. The use of the District's storm sewer System is limited solely to storm waters. No other liquids or solids, including but not limited to, grass or yard clippings, trash, construction materials, oils or grease, shall be introduced into the District's storm sewer System. It shall be a violation of this Order to introduce unauthorized material, whether liquid or solid, into the District's storm sewer System and the District reserves the right to assess such penalties as provided in this Order to any person, corporation, or other entity who makes such unauthorized use of the District's storm sewer System.

Section 6. Penalties for Violation; Attorney's Fees and Court Costs. Any person, corporation or other entity who:

- (1) violates any section of this Order or any order regulating waste heretofore or hereafter adopted by the District; or
- (2) makes unauthorized use of District services or facilities; or
- (3) violates any other rules or regulations of the District;

shall be subject to a civil penalty of not less than \$100.00, and in no event to exceed \$5,000, for each breach of the foregoing provisions. Each day that a breach continues shall be considered a separate breach. The amount of any penalty levied by the District pursuant to this Section 6 shall be established by the District's Board of Directors after reasonable notice to the violator and a public hearing relative to such matter before the Board of Directors.

Penalties levied under this Section 6 shall be in addition to such other penalties as are provided in this Order or any order heretofore or hereafter adopted by the District, any other penalties provided under the laws of the State of Texas, and any other right of recovery that the District may have for damages or otherwise under applicable law. Notwithstanding the foregoing, in no event shall the District levy a penalty that is in excess of the jurisdictional limit of the justice court as provided by Section 27.031, Texas Government Code, as amended. In addition to the enforcement provisions set forth in this Order, the provisions of this Order, including any penalties levied hereunder, may be enforced by complaints filed in the appropriate court of jurisdiction in the county in which the District's principal office or meeting place is located. If the District prevails in any suit to enforce its rules, it may, in the same action, recover reasonable fees for attorneys, expert witnesses and other costs incurred by the District before the court. The amount of attorney's fees shall be fixed by the court.

Section 7. Appeal. Any determination by District's Operator or District's Engineer or authorized agent of the District or any dispute regarding the terms and provisions of this Order may be appealed to the Board of Directors of the District which shall conduct a hearing on the matter. All appeals shall either be submitted by Customer in writing or presented by Customer in person to the Board of Directors of the District at its regular meeting. In order to maintain service during the pendency of any such appeal in connection with fees or charges assessed hereunder, Customer shall pay the undisputed portion of all amounts, including service charges, penalties and other charges, due and payable to the District. Any amounts which are paid by the Customer and subsequently determined by the Board of Directors not to have been due shall be refunded to the Customer or credited against future bills, at the discretion of the District. The District's Operator and/or attorney shall provide Customer with information regarding appeals and hearing procedures upon Customer's request.

Section 8. Amendments. The District's Board of Directors has and specifically reserves the right to change, alter or amend any rate or provision of this Order at any time.


Section 9. Severability. The provisions of this Order are severable, and if any provision or part of this Order or the application thereof to any person or circumstances shall ever be held by any court of competent jurisdiction to be invalid or unconstitutional for any reason, the remainder of this Order and application of such provision or part of this Order shall not be affected thereby.

The President or Vice-President is authorized to execute and the Secretary is authorized to attest this Order on behalf of the Board and the District.

Section 10. Inspections for Secondary Improvements. Should the Owner of any property plan to construct or install a swimming pool or accessory structure on the Owner's property, such Owner shall notify the District in writing prior to commencing construction/installation of the swimming pool or accessory structure. Owner shall be subject to a District inspection fee as determined by the District based on the type of work being performed and the number of trade inspections involved. Inspection fees shall be paid to the District prior to the commencement of construction.

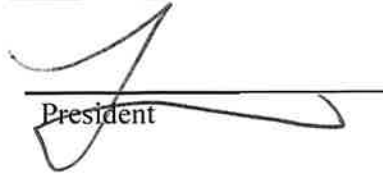
Passed and adopted this 24 day of November, 2025.

ATTEST:



Secretary

(SEAL)



President



EXHIBIT "A-1"

Water Meter Application

TOWN OF NORTHLAKE

1400 FM 407

Northlake, Texas 76247

TEL: (940) 648-3290

FAX: (940) 648-0363

Subdivision/Phase # _____

Name _____

Service Address _____

Block _____ Lot _____

Billing Address _____

City _____ State _____ Zip: _____

Office # _____ Cell # _____

Type of Service: Builder Irrigation (1", 1 ½", 2", 4" Water Meter)
 (Water & Sewer) (Water Only)

All water will be metered by meters to be furnished and installed by the District. The meter and/or connection is for the sole use of the member or customer and is to serve water to only one dwelling or only one business, and does not permit the extension of pipe or pipes to transfer water from one property to another nor share, resell, or sub-meter to any other person, dwelling, business, property, etc.

Bills are mailed out the 15th of each month. The bill is due by the 1st of the next month. By signing below I acknowledge and accept the rate order for the District; and agree to the terms of the District's contract with the Town of Northlake.

CLOSE DATE: _____ SIGNATURE: _____

NORTHLAKE OFFICE USE ONLY

Old Acct # _____ Lot # _____

Account # _____

Exhibit "A-2"

**PLEASE SIGN AND RETURN THIS COPY
CANYON FALLS MUNICIPAL UTILITY DISTRICT NO.1 OF DENTON COUNTY
CUSTOMER SERVICE AGREEMENT**

PURPOSE

The CANYON FALLS MUNICIPAL UTILITY DISTRICT NO.1 OF DENTON COUNTY (the "Water System") is responsible for protecting the drinking water supply from contamination or pollution which could result from improper plumbing practices. The purpose of this Customer Service Agreement is to notify each customer of the plumbing restrictions which are in place to provide this protection. The utility enforces these restrictions to ensure the public health and welfare. Each customer must sign this Agreement before the CANYON FALLS MUNICIPAL UTILITY DISTRICT NO.1 OF DENTON COUNTY will begin service. In addition, when service to an existing connection has been suspended or terminated, the Water System will not re-establish service unless it has a signed copy of this Agreement.

PLUMBING RESTRICTIONS

The following unacceptable plumbing practices are prohibited by State regulations.

No direct connection between the public drinking water supply and a potential source of contamination is permitted. Potential sources of contamination shall be isolated from the public water system by an air-gap or an appropriate backflow prevention device.

No cross-connection between the public drinking water supply and a private water system is permitted. These potential threats to the public drinking water supply shall be eliminated at the service connection by the installation of an air-gap or a reduced pressure-zone backflow prevention device.

No connection which allows water to be returned to the public drinking water supply is permitted.

No pipe or pipe fitting which contains more than 8.0% lead may be used for the installation or repair of plumbing at any connection which provides water for human use.

No solder or flux which contains more than 0.2 percent lead can be used for the installation or repair of plumbing at any connection which provides water for human use.

CUSTOMER SERVICE AGREEMENT

The following are the terms of the Customer Service Agreement between the CANYON FALLS MUNICIPAL UTILITY DISTRICT NO.1 OF DENTON COUNTY and _____ (the "Customer").

The Water System will maintain a copy of this Agreement as long as the Customer and/or the premises is connected to the Water System.

The Customer shall allow his property to be inspected for possible cross-connections and other unacceptable plumbing practices. These inspections shall be conducted by the Water System or its designated agent prior to initiating new water service; when there is reason to believe that cross-connections or other unacceptable plumbing practices exist; or after any major changes to the private plumbing facilities. The inspections shall be conducted during the Water System's normal business hours.

The Water System shall notify the Customer in writing of any cross-connection or other unacceptable plumbing practice which has been identified during the initial inspection or the periodic reinspection.

The Customer shall immediately correct any unacceptable plumbing on his premises.

The Customer shall, at his expense, properly install, test, and maintain any backflow prevention device required by the Water System. Copies of all testing and maintenance records shall be provided to the Water System.

ENFORCEMENT

If the Customer fails to comply with the terms of the Customer Service Agreement, the Water System shall, at its option, either terminate service or properly install, test, and maintain an appropriate backflow prevention device at the service connection. Any expenses associated with the enforcement of this Agreement shall be billed to the Customer.

By: _____ Printed
Name: _____
Customer's Signature
Date: _____

Exhibit "B"

Service Inspection Certification Form

CANYON FALLS MUNICIPAL UTILITY DISTRICT NO.1 OF DENTON COUNTY

[District's I.D. #]

Location of Service _____

I, _____, upon inspection of the private water distribution facilities connected to the aforementioned public water supply do hereby certify that, to the best of my knowledge

	<u>Compliance</u>	<u>Non-Compliance</u>
	<u>e</u> <input type="checkbox"/>	<u>e</u> <input type="checkbox"/>
(1) No direct connection between the public drinking water supply and a potential source of contamination exists. Potential sources of contamination are isolated from the public water system by an air gap or an appropriate backflow prevention assembly in accordance with TCEQ regulations and the provisions of the District's Rate Order.	<input type="checkbox"/>	<input type="checkbox"/>
(2) No cross-connection between the public drinking water supply and a private water system exists. Where an actual air gap is not maintained between the public water supply and a private water supply, an approved reduced pressure-zone backflow prevention assembly is properly installed and a service agreement exists for annual inspection and testing by a certified backflow prevention device tester.	<input type="checkbox"/>	<input type="checkbox"/>
(3) No connection exists which would allow the return of water used for condensing, cooling or industrial processes back to the public water supply.	<input type="checkbox"/>	<input type="checkbox"/>
(4) No pipe or pipe fitting which contains more than 8.0% lead exists in private water distribution facilities installed on or after July 1, 1988.	<input type="checkbox"/>	<input type="checkbox"/>
(5) No solder or flux which contains more than 0.2% lead exists in private water distribution facilities installed on or after July 1, 1988.	<input type="checkbox"/>	<input type="checkbox"/>

I further certify that the following materials were used in the installation of the private water distribution facilities:

Service lines	Lead	<input type="checkbox"/>	Copper	<input type="checkbox"/>	PVC	<input type="checkbox"/>	Other	<input type="checkbox"/>
Solder	Lead	<input type="checkbox"/>	Lead Free	<input type="checkbox"/>	Solvent Weld	<input type="checkbox"/>	Other	<input type="checkbox"/>

I recognize that this document shall become an official record of [Name of District] and that I am legally responsible for the validity of the information I have provided.

Signature of Inspector

Registration Number

Title

Type of Registration

Date

EXHIBIT "C"

Backflow Prevention Assembly Test and Maintenance Report

The following form must be completed for each assembly tested. A signed and dated original must be submitted to the District for recordkeeping purposes.

BACKFLOW PREVENTION ASSEMBLY TEST AND MAINTENANCE REPORT

CANYON FALLS MUNICIPAL UTILITY DISTRICT NO.1 OF DENTON COUNTY

[DISTRICT IDENTIFICATION NO.]

MAILING ADDRESS: _____

CONTACT PERSON: _____

LOCATION OF SERVICE: _____

The backflow prevention assembly detailed below has been tested and maintained as required by TCEQ regulations and is certified to be operating within acceptable parameters.

TYPE OF ASSEMBLY

☐ Reduced Pressure Principle
☐ Double Check Valve
☐ Pressure Vacuum Breaker

☐ Reduced Pressure Principle-Detector
☐ Double Check-Detector
☐ Spill-Resistant Pressure Vacuum

Manufacturer: _____

Size: _____

Model Number: _____

Located At: _____

Serial Number: _____

Is the assembly installed in accordance with manufacturer recommendations and/or local codes? _____

	Reduced Pressure Principle Assembly			Pressure Vacuum Breaker	
	Double Check Valve Assembly		Relief Valve	Air Inlet	Check Valve
	1st Check	2nd Check		Opened at ____ psid Did not Open <input type="checkbox"/>	Held at ____ psid Leaked <input type="checkbox"/>
Initial Test	Held at ____ psid Closed Tight <input type="checkbox"/>	Held at ____ psid Closed Tight <input type="checkbox"/>	Opened at ____ psid Did not open <input type="checkbox"/>		

	Leaked <input type="checkbox"/>	Leaked <input type="checkbox"/>			
Repairs and Materials Used					
Test After Repair	Held at ____ psid Closed Tight <input type="checkbox"/>	Held at ____ psid Closed Tight <input type="checkbox"/>	Opened at ____ psid	Opened at ____ psid	____ psid

Testing gauge used: Make/Model: _____ SN: _____ Calibration Date: _____

Remarks: _____

The above is certified to be true at the time of testing.

Firm Name: _____

Certified Tester:

Firm Address: _____

Cert. Tester No.:

Firm Phone No.: _____

Date: _____